



Huntsville Hospital Health System (“HHHS”) complies with applicable Federal civil rights laws and does not discriminate on the basis of age, race, ethnicity, religion, language, physical or mental disability, socioeconomic status, creed, sexual orientation, national origin, gender identity or expression or source of payment.

<p>HHHS provides free aids and services to people with disabilities to communicate effectively with us, such as:</p> <ul style="list-style-type: none"> <li>• Qualified sign language interpreters</li> <li>• Written information in other formats (large print, Braille, audio, accessible electronic formats, other formats)</li> </ul>	<p>HHHS provides free language services to provide meaningful access to services to people who have limited proficiency in English:</p> <ul style="list-style-type: none"> <li>• Qualified interpreters</li> <li>• Vital documents written in other languages</li> </ul>
<p>HHHS’s programs and activities are accessible to and usable by disabled persons, including persons with impaired hearing and vision. Access features include:</p> <ul style="list-style-type: none"> <li>• Convenient off-street parking designated specifically for disabled persons</li> <li>• Curb Cuts and ramps between parking areas and buildings</li> <li>• Level access into first floor level with elevator access to all other floors</li> <li>• Fully accessible offices, meeting rooms, bathrooms, public waiting areas, cafeteria, patient treatment areas, including examining rooms and patient wards</li> <li>• A full range of assistive and communication aids provided to person with impaired hearing, vision, speech, or manual skills, without additional charge for such aids</li> </ul>	<p>Please let the scheduler know if you would like to have an interpreter available during your scheduled visit or registration clerk during your unscheduled visit. We will make every effort to have professional interpreter services to translate admission information, discharge instructions, surgical consents and other important communications. If no professional interpreters are available, we will try to communicate with you in the most comfortable manner possible. Please let us know if you have information or requests that are important for us to know in order to respect your culture and values.</p>
<p>If you believe HHHS has failed to provide these services or discriminated in another way on the basis of age, race, ethnicity, religion, language, physical or mental disability, socioeconomic status, creed, sexual orientation, national origin, gender identity or expression or source of payment, you may submit a written grievance with: Huntsville Hospital Health System, Customer Service Department, 101 Sivley Road, Huntsville, AL 35801 or a verbal complaint by contacting Customer Service by calling the Patient/Family Representative at (256) 265-9449.</p>	<p>You may also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <a href="https://ocrportal.hhs.gov/ocr/portal/lobby.jsf">https://ocrportal.hhs.gov/ocr/portal/lobby.jsf</a>, or by mail or phone at:          U.S. Department of Health and Human Services          200 Independence Avenue, SW          Room 509F, HHH Building          Washington, D.C. 20201          1-800-368-1019, 800-537-7697 (TDD)          Complaint forms are available at <a href="http://www.hhs.gov/ocr/office/file/index.html">http://www.hhs.gov/ocr/office/file/index.html</a>.</p>

**Español (Spanish):** ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística.

**繁體中文 (Chinese):** 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。

**한국어 (Korean):** 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다.

**Tiếng Việt (Vietnamese):** CHÚ Ý: Nse)료로 이용하실 수 있습니다. tiene a su disposición servicios gratuitos de asistencia l

**العربية (Arabic):** إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوفر لك بالمجان. اتصل برقم :

**Deutsch (German):** ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung.

**Français (French):** ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement.

**ગુજરાતી (Gujarati):** સુચના: જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે.

**Tagalog (Tagalog – Filipino):** PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad.

**हिंदी (Hindi):** ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं।

**ພາສາລາວ (Lao):** ໂປດຊາວ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໃດຍບໍ່ເສັຽຄ່າ, ຄວນນຳມາໃຫ້ທ່ານ.

**Русский (Russian):** ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода.

**Português (Portuguese):** ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis.

**Türkçe (Turkish):** DİKKAT: Eğer Türkçe konuşuyor iseniz, dil yardımı hizmetlerinden ücretsiz olarak yararlanabilirsiniz.

**日本語 (Japanese):** 注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。